

Premium Exterior Vinyl Finish Care

Recommended Practice: To properly protect the painted finish Milgard® recommends covering the windows as soon as possible, preferably before wire lath and stucco during the construction process. Failure to do so may cause damage which is not covered under the Milgard Warranty.

Cleaning Process After Installation

Remove any protective tape upon completion of window installation and prior to final cleaning. Using a soft wet brush or cloth, remove all debris from the exterior surfaces. Never wipe the exterior surfaces with a dry brush or cloth, as cement or sand deposits will abrade the coating. Any dry cement should be removed immediately with a soft brush, as it will corrode the finish when it becomes wet.

Wash finished surfaces using a mild detergent with a soft sponge, chamois or similar soft absorbent cloth, rinse and dry.

Never use solvent based cleaners on Milgard Premium Exterior Finishes. Use of solvents or solvent based cleaners will void the finish portion of the Milgard Full Lifetime Warranty. For complete warranty details visit milgard.com.

Aftercare

Your Milgard windows and doors with Premium Exterior Finishes have been made with the finest raw materials and manufactured to the highest industry standards. As with all coatings, regular maintenance is necessary to maintain the beauty of the finish and give you years of trouble-free performance.

Contaminates such as bird droppings or sand from a coastal environment should be removed immediately using the following steps. First, remove any large particles with a soft bristle brush. Then wash the surface using warm water, a mild detergent and a soft absorbent cloth. Never use a dry cloth as hard particles will abrade the finish.

Periodic or seasonal cleaning using the steps above will maintain your premium finish for years to come.

Touch-Up

Your Milgard window order featuring Premium Exterior Finishes comes with a complimentary bottle of touch-up paint. Please consult a painting professional when you are ready to reapply Milgard Premium Vinyl Finishes. Due to the differences in cure and application the touch up area may not perfectly match the factory finish.

To ensure the best possible touch up follow these steps:

Shake bottle of touch up paint for 2 to 3 minutes. Apply 3 light coats using the brush supplied in the paint bottle making sure to avoid drips. Wait at least 15 minutes between coats in normal temperature and humidity (above 70 degrees F). Allow more time to dry in colder temperatures. Do not apply touch up paint in direct sunlight.

Paint Over Spray on Windows

Paint over spray on windows can usually be removed with Windex or mild detergent.

Refinishing

As with all painted finished natural weathering will occur over extended periods of time. Proper care of your painted surfaces is important in maintaining the luster and color of the finish. Over extended periods of exposure to the elements Milgard windows may require professional touch up or reapplication of the finish.

When painting exterior trim or other material that is adjacent to window, protecting the window's painted finish is important. Milgard recommends ECHOtape model CLW6059. The use of incompatible tape product can void warranty coverage. For more information please visit:

www.echotape.com



Stucco Taping Guidelines

Regarding Milgard® painted vinyl and/or finishes on fiberglass products. To ensure these products look good from delivery through project completion, Milgard has developed taping guidelines for installation.

After extensive research and testing of multiple brands and types of tape, Milgard recommends the following tape for stucco protection:

Manufacturer: ECHOtape

Model: CLW6059

Website: www.echotape.com

Appearance: Light grey

Why ECHOtape?

ECHOtape is a premium grade Waterproof Polyethyline Coated Cloth duct tape, engineered with a high-performance rubber adhesive designed to provide superior holding power in hot temperatures and limit residue when removed within a 60-Day Period.

Please use the following guidelines when using tape on Milgard products:

- 1. Caution should be used when making a tape selection as different tapes have different performance ratings, are intended to be applied for specific time frames, and work well for varying environmental conditions.
- **2.** Read and follow tape manufacturer's guidelines prior to use.
- **3.** Surfaces requiring protection should be taped directly after installation to prevent damages.

- **4.** Surface should be clean and debris free for proper tape adhesion.
- **5.** Tape should be removed after stucco application and a new layer added if additional jobsite protection is deemed necessary.

Important note: leaving stucco tape on for an extended period of time could damage the paint finish.

- 6. Cleaning protocol:
 - **A.** General cleaning: use mild soap and water to clean the surface of windows.
 - **B.** Stubborn spot cleaning: use of mineral spirits sparingly is accepted.
 - **C.** Do not use abrasives or tools that will damage the painted surface.

Note - the use of an incompatible tape product because of either duration of use or environmental conditions on painted surfaces may cause paint peeling and void warranty coverage.